



Dear Customer

VAILLANT products are designed, produced and shipped free from defects and will function reliably when installed properly, used correctly and treated in accordance with installation and operating instructions that you can find in box together with appliances.

The warranty period for ALL VAILLANT water heater models granted by Aquagreen Solutions (AGS) for territory of India is as follows

- Heating element and copper tank 2 years
- All other parts- 1 year warranty

Aquagreen Solutions or the authorised service centre / agent will at their option repair or replace those products which within the warranty period stated above subject to the following terms and conditions:

- Liability under the warranty will only be covered if the installation of the water heater has been carried out by an authorised representative of the AGS or an authorised / approved trained contractor
- Liability under warranty will only be covered for defects which occur under conditions of normal operation an under proper use
- Liability under warranty does not cover damage due to calcification and foreign matter intervention
- Inspection report of the AGS authorised technician will be treated as final and binding under the warranty for determining the defects, repairs/alterations required or carried out or certifying working of the goods thereafter
- The customer will have no claim under this warranty in respect of personal injury, damage or property or consequential damages, or for utilisation of the goods not in accordance with the user manual

Warranty is only valid on producing a valid invoice showing purchase of the product from an authorised reseller or a copy of the warranty card duly filled in and signed/stamped by Aquagreen Solutions.

NATIONAL SALES & SERVICE PARTNER FOR INDIA AQUAGREEN SOLUTIONS LLP

Head Office:

1st Floor, Raj Palace Building, Bhandarkar Road, lane 11, Deccan, Pune 411004 Regd. Address:

75, Nagdevi Street, Mumbai 400003.

Toll Free No: 1800 266 2782, cs@aguagreensolutions.in www.aguagreensolutions.in





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